VISION 2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

odoo
Gold Partner

PLUS+
TECH

PO Income Analysis

Requisition Report   2026

SAR 33.568,60   +12,4%

Fully **Local** Team , Proudly Based In **Saudi Arabia** , Your **Trusted Partner**

Who We Are

Plus Tech is a **Saudi** technology company specialized in providing integrated information technology and **ERP solutions**. Headquartered in **Riyadh**, the company was established in **2019** by **Saudi partners** with extensive experience and internationally recognized **professional** certifications.

Since **2020**, **Plus Tech** has been an officially certified **Odoo Gold Partner** in the **Kingdom of Saudi Arabia**, empowering organizations across various sectors to select, implement, and customize **ERP** and business automation **solutions** using approved methodologies, delivering optimal **performance** at the **lowest** possible cost.

Plus Tech is distinguished by having its entire **implementation** and **support** team based inside **Saudi Arabia**, ensuring customer data protection and providing continuous **technical support** either from the company's headquarters or **on-site** at the client's location.

Gold Partner
Certified since 2020

Expert Team
Odoo Certified

Data Security
Local compliance

Riyadh HQ
Est. 2019

Vision, Mission & Values

Vision

To be the trusted technology partner and the preferred choice for organizations and companies in Saudi Arabia and the Middle East by delivering integrated technology solutions that support growth, enhance operational efficiency, and contribute to sustainable digital transformation.

Mission

To deliver advanced ERP management and business automation solutions built on a deep understanding of client needs, executed professionally using approved methodologies, achieving maximum operational value, optimal performance, and long-term sustainability for our partners' businesses.

Our Core Values

Professionalism

Commitment to the highest standards of quality in implementation and support.

Efficiency

Leveraging expertise and certified knowledge to achieve optimal results.

Speed

Effective responsiveness and timely solution delivery.

Excellence

Delivering innovative solutions that exceed client expectations and create real value.

Our Services

Odoo System Implementation

Understanding client requirements, analyzing current processes, identifying gaps, and defining clear requirements to ensure selecting the optimal solution.

Solution Design & System Customization

Designing ERP solutions aligned with the client's business nature, customizing configurations, reports, and workflows to support business objectives.

Data Migration

Accurate and secure migration of existing data, including data review and cleansing to ensure data integrity within the new system.

Testing & Quality Assurance

Conducting comprehensive testing to ensure the system meets approved requirements before official go-live.

Training & Knowledge Transfer

Training teams to use the system efficiently, supported by training materials and hands-on assistance.

Go-Live & Technical Support

Official system launch with continuous technical support, maintenance, and enhancement services to ensure business continuity.

Integration with external systems

Seamless integration with third-party systems to ensure smooth data exchange, process automation, and unified business operations.

Mobile applications and websites

Designing and integrating mobile applications and web platforms connected to the ERP system to enhance accessibility and user experience.

Implementation Methodology

1

Kickoff Meeting

Introducing both teams, discussing the project plan and phases, and defining communication and workflow mechanisms throughout implementation.

7

Continuous Support

Monitoring feedback during live operation and providing continuous support and guidance to enhance performance and system utilization.

2

Business Requirements Analysis

Collecting and analyzing business process requirements, reviewing them to ensure alignment with the system and client needs.

ERP
Implementation
Lifecycle

3

System Configuration & Development

System setup and necessary customizations according to client requirements.

6

System Go-Live

Launching the system fully or in parallel with legacy systems to ensure a smooth and successful transition.

5

Training & Guidance

Training employees to use the system effectively and providing guidance to maximize solution utilization.

4

Data Migration

Importing master data and balances from legacy systems to ensure operational continuity.

Why Plus Tech?

Fully Local Saudi Team

A fully local team based in Saudi Arabia with over 10 years of experience in ERP implementations, officially certified by Odoo, supported by certified financial consultants.

Extensive Practical Experience

Successfully delivered more than 200 projects across multiple industries, providing a deep understanding of business challenges and the ability to deliver scalable, practical solutions.

Certified Implementation Methodology

Adopting a clear and Odoo-approved implementation methodology that ensures scope clarity, timeline commitment, and high-quality delivery from analysis to go-live and support.

Strong Local Technical Support

Providing continuous local technical support from within the Kingdom, remotely or on-site, with fast response times to ensure business continuity.

High Customer Satisfaction

Proud to achieve a customer satisfaction rate exceeding 97%, driven by our commitment to quality delivery, fast support, and long-term partnerships.

Our Impact

200+
Implementations

97%
Satisfaction Rate

Multi-Sector Experience

Construction

Manufacturing

Services

Retail & Trading

Human Resources

Government

Industries We Serve

Key Industries

Government Sector	**Retail & Trading**	**Food & Beverage**
Projects & Construction	**Manufacturing & Quality**	**Service Sector**
Sports & Entertainment	**Insurance**	**Non-Profit Organizations**	**Human Resources Systems**
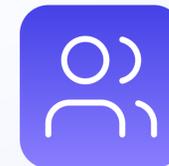
🔗 Platform Integrations

Seamless integration with leading Saudi e-commerce and POS platforms

interpay salla zid FOODICS®

🗂 Retail & Restaurant ERP Solutions

Complete point-of-sale and inventory management systems tailored for retail and F&B businesses

Inventory Management Sales & Invoicing Purchasing & Suppliers Point of Sale (POS)

Customer Management (CRM) Accounting & Finance Multi-Branch Management

Technical Support & SLA Overview

Support is managed through a ticketing system, with response times aligned to the type and severity of each ticket.

🎧 SUPPORT CHANNELS

Support Module
Official Support App

Email Support
support@plustech-it.com

⚡ TICKET HANDLING PROCESS

1 Support requests are submitted through the **official Support App**. (In case of unavailability, use **email**).

2 Team reviews and analyzes the ticket within **1 hour** for critical issues and **24h for non-critical**.

3 Investigation and resolution based on provided technical details.

4 Client notification and ticket closure upon successful resolution.

5 Option to reopen within **24 business hours** if further action is required.

⊞ SEVERITY & RESPONSE TIME (SLA)

Impact Severity	High (Full Organization) 95%	Medium (Specific Dept) 40%	Low (Individual/Subset) 30%
Critical System Down	S1	S1	S2
Major Core Feature Affected	S2	S3	S3
Minor Partial Issue	S3	S4	S4

Response Times

S1	S2	S3	S4
1 Hour	4-8 Hours	24 Hours	48 Hours

Trusted By

Government Sector

Riyadh Valley Co — شركة وادي الرياض

Saudi Hockey Federation — الإتحاد السعودي للهوكي

جمعية اقتصاديات الطاقة — Saudi Association for Energy Economics

Retail & Trading

RASEES — رسيس

Bussma Porcelain — بصمة البورسلان

الخزف الأول

شركة الهملان للتجارة — Alhamlan Trading Co — تأسست عام 1970

المقابض الفاخرة — LUXURY

Projects & Construction

Sahra Star — صحراء ستار

مجموعة طيف نجد — Teef Najd Group

كيان الماسية

سوليد للبناء والتشييد

دعم الجزيرة — Daem AlJazira

Property Management

دعم الجزيرة — Daem AlJazira

AL HAMRA — Oasis Village Compound

خالد الراجحي القابضة — Khaled Alrajhi Holding Co.

Real Estate Development

BARCODE — باركود — Assets Valuation — تقييم الأصول — 92 000 5564

مجموعة الربيعة والنصار — RABIAH & NASSAR Group — Passion to Construct — شغف التعمير

الخيول العربية — Alkhoyool Alarabia — In the Lead — في الصدارة

اليوسفية — ALYOUSOFIYAH — للتطوير والاستثمار العقاري

Manufacturing & Quality

ADDAR Chemicals — كيماويات

LIMA — ليما

SHILZ

العمران — Al Omran

dova — دوفا

Food & Beverage

صامولجي

فيلا فيروز — VILLA FAYROUZ

لمة — lamma burger — لقمة لذيذة

حلويات جرير

Service Sector

شركة فهد العبدالقادر للمحاماة والاستشارات القانونية — FA — Fahad Alabdulqader Law Firm LLC

شركة خبير للإستشارات المحاسبية — Khabeer Chartered Accountants

الحرقان وشركاه — ALHARGAN & PARTNERS

Non-Profit Organizations

مدينة الدلما الإنسانية الجوف

معين التنموية — MOEEN TANMOYA

جمعية التنمية الأهلية بالبادية

Sports & Entertainment

ALBJADYAH — نادي البجادية — 2015

نادي الحمدان في الكويت — Alhamdan Club in Kuwait

A — عرفجان

Integrated F&B platforms

grubtech

FOODICS

بلند

Integrated Gov Platform

هيئة الزكاة والضريبة والجمارك — Zakat, Tax and Customs Authority

gosi — التأمينات الاجتماعية — Social Insurance

Contact Us

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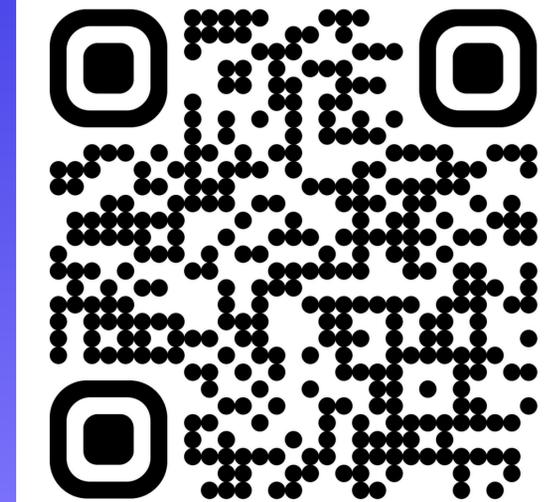**Phone Number**
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Scan to visit our **website**

Ready to Transform?
Contact us today for a free **consultation**